

Surviving Winter APPEAL

2024/25



HOW TO RECEIVE SUPPORT

You may apply for support if you meet the criteria below:

- Aged 66 plus
- Not on pension credit
- Maximum income £20k individual and £24k couple
- Maximum savings £5,000
- Live in Suffolk

Please contact the organisation listed for your district council area to find out if you are eligible for support.

Three charity partners are working with Suffolk Community Foundation to manage the applications and payments. They are:

BABERGH AND MID SUFFOLK

Sudbury & South Suffolk Citizens Advice

E: session.supervisor@sudburycab.org.uk
T: 01787 321 400

 Sudbury & South Suffolk

IPSWICH AND EAST SUFFOLK

East Suffolk Citizens Advice

E: advice@caes.org.uk
T: 0808 278 7866

 East Suffolk

WEST SUFFOLK

Gatehouse Caring

E: survivingwinter@gatehouse.org.uk
T: 01284 703 835



CASE STUDY



Brian and Susan's health was deteriorating rapidly as they were unable to afford to keep their heating on, despite working full time their whole lives.

They asked for help from Gatehouse after seeing an advert on Facebook. The couple agreed to let the charity look for a better electricity deal for them, while Gatehouse was also able to make a one-off payment using the Surviving Winter fund. They are now in a much better place financially and on a good, fixed-price deal.

Surviving Winter helped to vastly improve their situation and Brian and Susan are now able to enjoy their retirement.